

PARENTS FEEDBACK, 2019-2020
BIRJHORA MAHAVIDYALAYA
BONGAIGAON



THE FEEDBACK COMMITTEE

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ACKNOWLEDGEMENT

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INTRODUCTION

Parents are the important stakeholders of an educational institution. Their comments, suggestions are a valuable indicator to review the quality of the institution. Parents are always concerned about the institute's performance as their most precious asset –their children, are building their career in that institute.

Feedback is the most important device by means of which one can re-evaluate the qualities of the organisation/institute. Birjhora Mahavidyalaya at all times undertakes some measures to improve the quality of its all criteria. So, this year also feedback was collected from the parents/guardians for further development of the college.

METHODOLOGY

Parent –Teacher meet was held in the college auditorium on 1.09.2019. The feedback committee prepared the feedback questionnaire beforehand and distributed it among the parents/guardians of students assembled in the meeting. The feedback consisted of twelve attributes. All the parents/guardians were requested to fill in the questionnaire and to submit it on the same day.

The data were collected and subjected to analysis. The questions had 5 options. The percentage of each category was calculated out and the results were graphically represented.

RESULTS

The percentages of each and every category were find out and graphically represented. The response of each questions are as follows-

Q.1. How do you rate the learning experience of your son/daughter in the college ?

(a) Very good66.6%

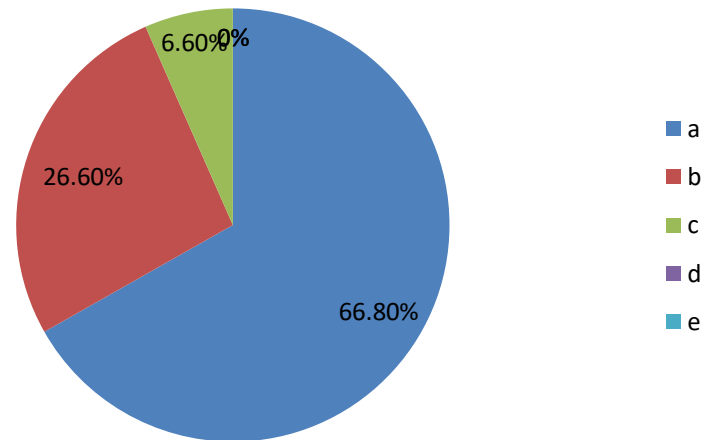
(b) Good 26.6%

(c) Average 6.6%

(d) Below average 0%

(e) Poor 0%

Comment on learning experiance of son/daughter



Q.2. How would you rate the resources provided to students by the college ?

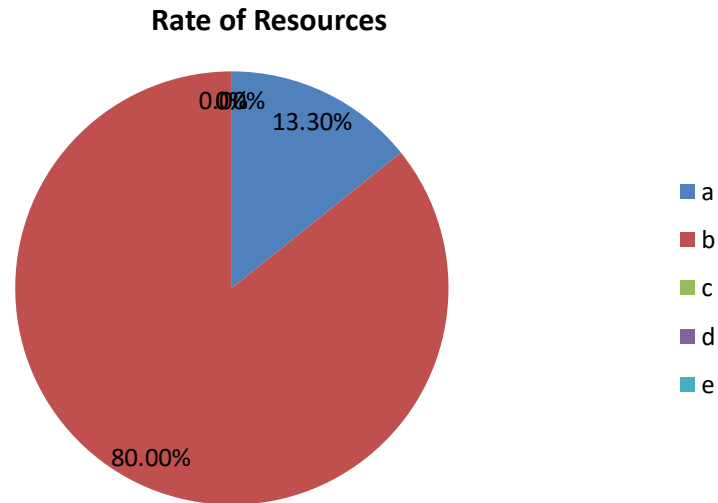
(a) Very good13.3%

(b) Good 80%

(c) Average 0%

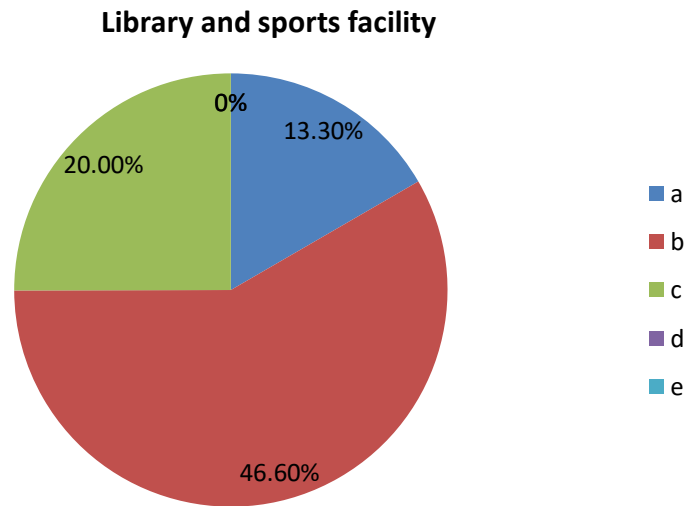
(d) Below average 0%

(e) Poor 0%



Q.3. How would you judge the library and sports facility?

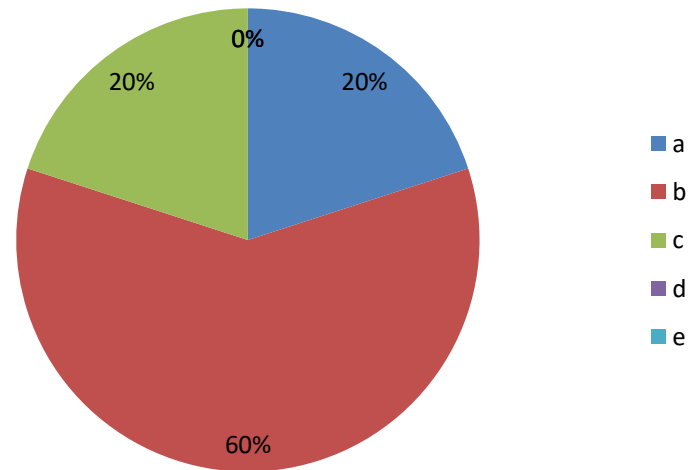
- (a) Very good13.3%
- (b) Good 46.6%
- (c) Average 20%
- (d) Below average 0%
- (e) Poor 13.3%



Q.4. What would you say about the fests, events and extra-curricular activities arranged by the college ?

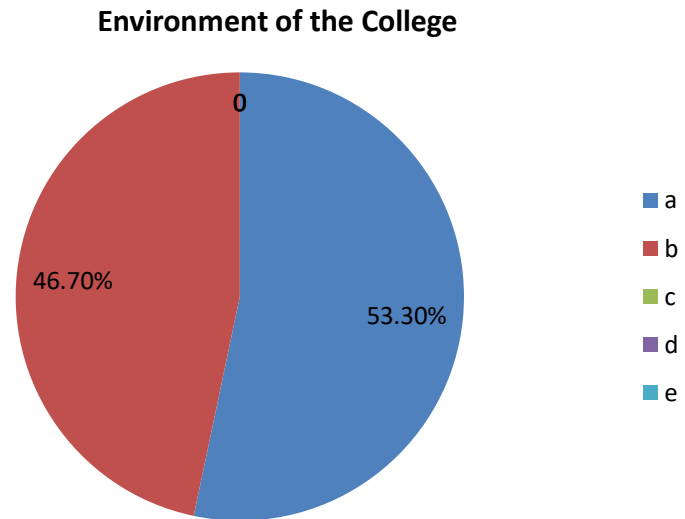
- (a) Very good20%
- (b) Good60%
- (c) Average20%
- (d) Below average 0%
- (e) Poor 0%

Fests, Events, Extra -curricular activities



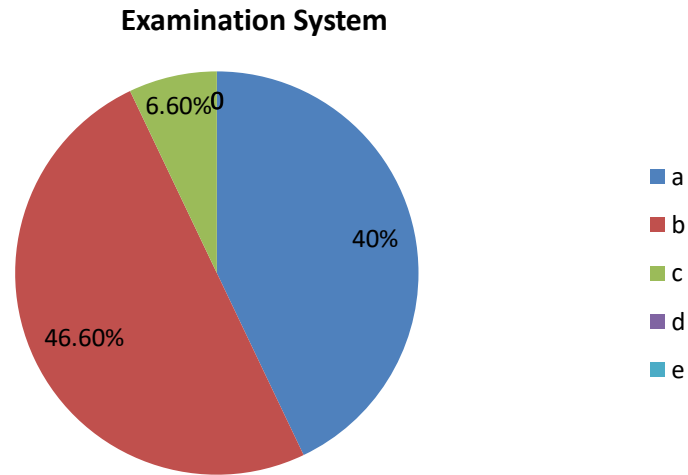
Q.5. Is the college environment conducive for the overall development of your son/daughter ?

- (a) Very good53.3%
- (b) Good 46.7%
- (c) Average 0%
- (d) Below average 0%
- (e) Poor 0%



Q.6. Are you satisfied with the examination system adopted in the college ?

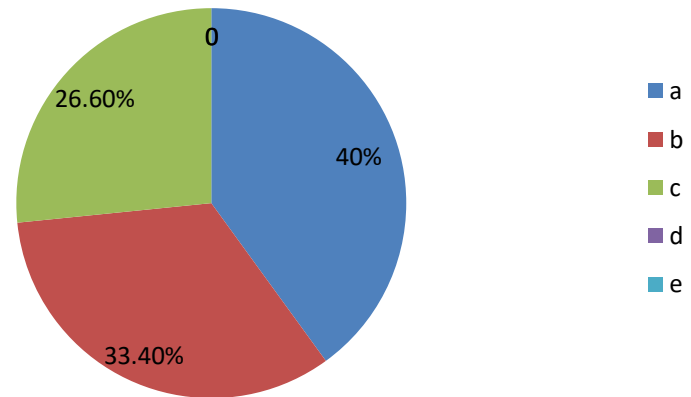
- (a) Very good40%
- (b) Good 46.6%
- (c) Average 6.6%
- (d) Below average 0%
- (e) Poor 0%



Q.7. What is your assessment of the security arrangements and safety measures in the college?

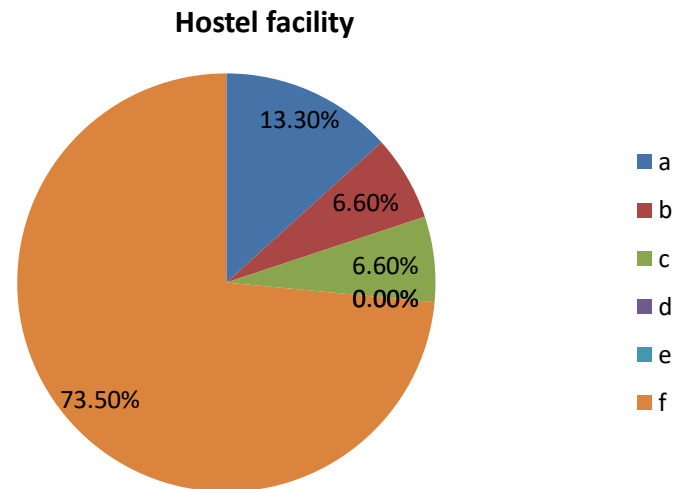
- (a) Very good40%
- (b) Good 33.4%
- (c) Average 26.6%
- (d) Below average 0%
- (e) Poor 0%

Security arrangements and Safety measures



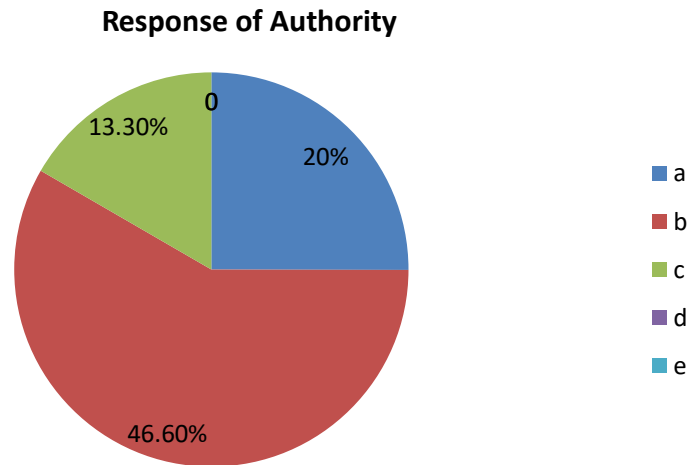
Q.8.Is your girl happy with the hostel facilities ?

- (a) Very good13.3%
- (b) Good 6.6%
- (c) Average 6.6%
- (d) Below average 0%
- (e) Poor 0%
- (f) No response 73.5%



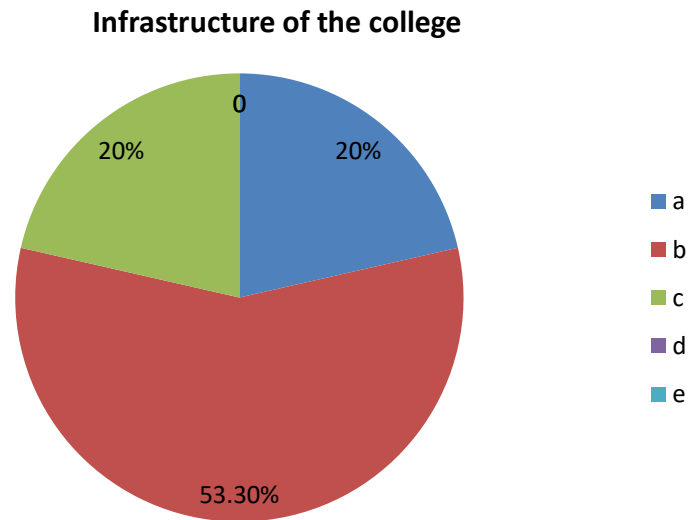
Q.9. Are the authorities easily approachable regarding any queries ?

- (a) Very good20%
- (b) Good 46.6%
- (c) Average 13.3%
- (d) Below average 0%
- (e) Poor 0%



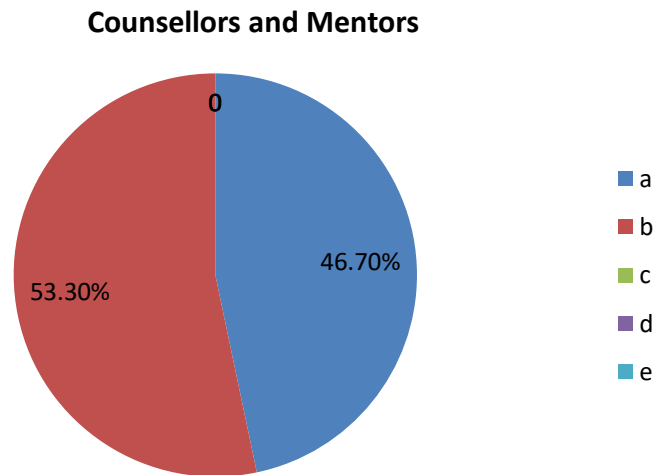
Q.10. How would you rate the infrastructure of the college ?

- (a) Very good 20%
- (b) Good 53.3%
- (c) Average 20%
- (d) Below average 0%
- (e) Poor 0%



Q.11. What is your opinion about the counsellors and mentors that the college provide ?

- (a) Very good 46.7%
- (b) Good 53.3%
- (c) Average 0%
- (d) Below average 0%
- (e) Poor 0%



DISCUSSION

It is clear from the result obtained that parents are happy with the learning experience of their children as maximum parents commented it as very good. About the resources provided by the college, 80% parents commented it as good. In regard to library and sports facility, maximum parents commented it as good. Maximum parents supported that fests, events and extra-curricular activities of the college are good. Most of the parents are satisfied with the environment of the college.

Maximum parents are pleased with the examination system adopted in the college. About security arrangements and safety measures, parents commented it as very good. Most of the parents did not respond to the question regarding hostel facility. This was because their wards are day scholars. Only those parents whose girls are boarder in the college hostel commented and were satisfied with the facilities. Whether authority is approachable for any query, maximum commented that authority's response is good. According to most of the parents infrastructure of the college is good. Maximum parents have a good opinion about counsellors and mentors of the college.

The parents were of the opinion that Birjhora Mahavidyalaya is one of the best college for science education in Assam. They offered some suggestions for further development of the institution. A boys hostel, a big playground, enhancement of security of girl's hostel were some of the requirement as suggested by the parents. Up gradation of the available drinking water facility in the college campus was also suggested. All the parents/guardians offered their best wishes for the bright future of Birjhora Mahavidyalaya.

WORK TO BE DONE

After analyzing the data, it is obvious that all the parents are happy with the teaching –learning process, curricular, extra-curricular activities and other services of the college. Keeping in mind their suggestions for further improvement of the college the following points need to be noted and action taken on them.

- Boys hostel is the utmost necessity of the college.
- Girl's hostel security must be better.
- Good Playground is required for improvement of sports.
- Up gradation of drinking water facility.